

## DAFTAR PUSTAKA

- Abdallat. (2012). Actual Self-Image, Ideal Self-Image and the Relation between Satisfaction and Destination Loyalty. *Journal of Hospital*. Volume 1. Issue 4. <http://dx.doi.org/10.4172/2167-0269.1000102>
- Alexandris, K., Kouthouris, C., & Meligdis, A. (2006). Increasing customers' loyalty in a skiing resort: The contribution of place attachment and service quality. *International Journal of Contemporary Hospitality Management*, 18(5), 414–425.
- Backman, S. J., & Crompton, J. L. (1991). The usefulness of selected variables for predicting activity loyalty. *Leisure Sciences*, 13, 205-220.
- Baloglu, S. (2001). Image variations of Turkey by familiarity index: Informational and experiential dimensions. *Tourism Management*, 22(2), 127-133.  
[http://dx.doi.org/10.1016/S0261-5177\(00\)00049-2](http://dx.doi.org/10.1016/S0261-5177(00)00049-2)
- Baloglu, S., & McCleary, K. W. (1999). A model of destination image formation. *Annals of Tourism Research*, 26(4), 868-897.  
[http://dx.doi.org/10.1016/S0160-7383\(99\)00030-4](http://dx.doi.org/10.1016/S0160-7383(99)00030-4)
- Barbara. (2014). Destination Image and Tourism Satisfaction: The Case of a Mediterranean Destination. *Mediterranean Journal of Social Sciences*. Vol. 5. No. 13 Doi:10.5901/mjss.2014.v5n13p0538
- Baron, R.M. and Kenny, D.A. (1986). The moderator-mediator variable distinction in social psychological research: Conceptual, strategic, and statistical considerations. *Journal of Personality and Social Psychology*. 51(6): 1173-1182.

- Bigne, J. E., Sanchez, M. I., & Sanchez, J. (2001). Tourism image, evaluation variables and after-purchase behavior: Inter-relationship. *Tourism Management*, 22(6), 607–616.
- Bosque, I. R., & Martín, H. S. (2008). Tourist satisfaction: A cognitive-affective model. *Annals of Tourism Research*, 35(2), 551-573.
- Bramwell. (1998). “User satisfaction and product development in urban tourism”, *Tourism Management*, Vol. 19, No. 1, pp. 35-47, 1998.
- Cai, L.A., Wu, B. & Bai, B. (2003). Destination image and loyalty, *Cognizant Communication Corporation*, 7, 153–162.
- Chen, J., & Gursoy, D. (2001). An investigation of tourists’ destination loyalty and preferences, *International Journal of Contemporary Hospitality Management*, 13, 79–86.
- Chi, C. G., & Qu, H. (2008). Examining the structural relationships of destination image, tourist satisfaction and destination loyalty: An integrated approach. *Tourism Management*, 29(4), 624-636.
- Cho. H. S., Byun. B., Shin. S., (2014). An Examination of the Relationship between Rural Tourists Satisfaction, Revisitation and Information.Preferences: A Korean Case Study. pp 6293-6311
- Chon, K-S. (1990). The role of destination image in tourism: A review and discussion. *The Tourist Review*, 45(2), 2–9.
- Comparison between domestic and international tourists. *Journal of Vacation Marketing*, 15(2), 129-149. <http://dx.doi.org/10.1177/1356766708100820>

- Cong. L., Choung., P, Hung. L., (2013). The Roles of Variety-Seeking in the Satisfaction-Destination Intentional Loyalty Relationship: An Empirical Test of Vietnamese Citizens Visits to Beach Cites. *Journal of Economics and Development*. Vol. 15, No.2
- Devi. Ma., (2014). Empirical Study of Identifying the antecedent and consequences of destination image. *International Journal of Innovative Research and studies*. Vol.3, Issue.6.
- E. Sadeh, F. Asgari, L. Mousavi, and S. Sadeh. (2012). Factors Affecting Tourist satisfaction and Its Consequences. *J.Basic Appl Sci Res.*, vol. 2, no. 2, pp. 1557-1560.
- Ghozali. (2001). *Aplikasi Analisis Multivariate dengan program SPSS*, Semarang : Badan Penerbit Universitas Diponegoro
- Gursoy. D., Chen. JS., Chi. G-Chi. (2014). Theoretical examination of destination loyalty formation. *International Journal of Contemporary Hospitality Management*. Vol. 26 Iss. 5 pp. 809 – 827.  
<http://dx.doi.org/10.1108/IJCHM-12-2013-0539>
- Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2009). *Multivariate Data analysis*. Upper Saddle River, NJ: Prentice Hall
- Indriantoro, dan Supomo, 2002. *Metodologi Penelitian Bisnis untuk Akuntansi dan Manajemen, Edisi Pertama*, BPFE-Yogyakarta, Yogyakarta
- Jamaludin. M., Johari. S., Aziz. A., Kayat. K., (2012). Examining Structural Relationship between Destination Image, Tourist Satisfaction and Destination Loyalty. *International Journal of Independent Research and*

*Studies*. Vol. 1, No.3. pp 89-96

- Juaneda, C. (1996). Estimating the probability of return visits using a survey of tourist expenditure in the Balearic Islands. *Tourism Economics*, 2(4), 339–352.
- Kozak, M. (2001). Repeaters' behavior at two distinct destinations. *Annals of Tourism Research*, 28(3), 784–807.
- Kozak, M. and Rimmington, M., (2000). "Tourist satisfaction with Mallorca Spain, as an off-season holiday destination", *Journal of Travel Research*, Vol. 38, No. 1. pp. 260-269
- Lertputtrak. S., (2012). The Relationship between Destination Image, Food Image, and Revisiting Pattaya, Thailand. *International Journal of Business and Management*. Vol. 7, No 5.
- Magnus, J.R. (2002). The missing tablet: comment on Kennedy's ten commandments, *Journal of Economic Surveys*, 16, 605–609.
- Maroofi. F., Dehghan. S., (2012) Investigating the Relationships of Destination Reflect, Tourist Satisfaction and Destination Loyalty. *World Applied Sciences Journal*. pp 1160-1173
- Mechinda P., Serirat, S., & Guild, N. (2009). An examination of tourists' attitudinal and behavioral loyalty: Comparison between domestic and international tourists. *Journal of Vacation Marketing*, 15(2), pp 129-149.
- Milman, A. and Pizam, A. (1995), "The role of awareness and familiarity with a destination: the central Florida case", *Journal of Travel Research*, Vol. 33 No. 3, pp. 21-27.

- Mohamad. M., Ghani. Nia., Mamat. M., Mamat. I., (2014) Satisfaction as a Mediator to the Relationships Between Destination Image and Loyalty. *World Applied Sciences Journal* 30 (9): 1113-1123. DOI: 10.5829/idosi.wasj.2014.30.09.14107
- Myagmarsuren. O., Chen. C.F., (2011). Exploring Relationships between Destination Brand Equity, Satisfaction, and Destination Loyalty: A Case Study of Mongolia. *Journal of Tourism, Hospitality & Culinary Arts*. Vol. 3, Issue. 2, pp 81-94.
- Nadeau, J., Helsop, L., O'Reilly, N. & Luk, P. (2008). Destination in a country image context. *Annals of Tourism Research*, 35(1), pp 84-106.
- Olsen, L. L., & Johnson, M. D. (2003). Service equity, satisfaction, and loyalty: From transaction-specific to cumulative evaluation. *Journal of Service Research*, 5(3), 184-196.
- Oppermann, M. (2000). Tourism destination loyalty. *Journal of Travel Research*, 39(1), 78-84.
- Prayag, G., & Ryan, C. (2012). Antecedents of tourists' loyalty to Mauritius: The role and influence of destination image, place attachment, personal involvement, and satisfaction. *Journal of Travel Research*, 51(3), 342-356.
- Pritchard, M., & Howard, D. R. (1997). The loyal traveler: Examining a typology of service patronage. *Journal of Travel Research*, 35(4), 2-10.
- Rittichainuwat, B. N., Qu, H., & Brown, T. J. (2001). Thailand's international travel image: mostly favorable. *The Cornell Hotel and Restaurant Administration Quarterly*, 42(2), 82-95.

- Ross, G. F. (1993). Ideal and actual images of backpacker visitors to Northern Australia. *Journal of Travel Research*, 32(2), 54-57.  
<http://dx.doi.org/10.1177/004728759303200208>
- Sarli, A., Baharun. R., Aziz. Y., Khalifah, Z., Bakri. N., (2014). The Role of Lifestyle in Creating Tourists' Destination Image and Destination Loyalty. Vol.2. No.3. pp 49-57.
- Som, Marzuki, Yousefi dan AbuKhalifeh. (2012). Factors Influencing Visitors' Revisit Behavioral Intentions: A Case Study of Sabah, Malaysia. *International Journal of Marketing Studies*. Vol. 4. No. 4
- Tasci, A. D. A., & Gartner, W. C. (2007). Destination image and its functional relationships. *Journal of Travel Research*, 45(4), 413-425.  
<http://dx.doi.org/10.1177/0047287507299569>
- Toyama. M., Yamada. Y., (2012). The Relationships among Tourist Novelty, Familiarity, Satisfaction, and Destination Loyalty: Beyond the Novelty-familiarity Continuum. *International Journal of Marketing Studies*. Vol.4, No.6
- Valle, Patricia Oomdo; Silva, João Albino; Mendes, Júlio; Guerreiro, Manuela. 2006. Tourist Satisfaction and Destination Loyalty intention: A Structural and Categorical Analysis. Portugal. Faculty of Economics, University of Algarve. *Int. Journal of Business Science and Applied Management*, Volume 1, Issue 1

- Xia, W., Jie, Z., C haolin, G., Feng, Z., (2009). *Examining Antecedents and Consequences of Tourist Satisfaction: A Structural Modeling Approach*. Vol.14. No.3. pp 397-406
- Wang, Y. C., Lin, W. R., Yeh, P. H., & Lui, C. R. (2011). The role of destination image in formation of destination loyalty at leisure farm: Difference between first-time and repeat visitors. *Paper presented at the 7th CPTHL Symposium Chiang Mai, Thailand*
- Yamada, Y., & Toyama, M. (2011). Quantitative analysis of destination loyalty formation (in Japanese). *Proceedings of the 26th Annual Conference of Japan Institute of Tourism Research*, 121-124.
- Yoon, Y., & Uysal, M. (2005). An examination of the effects of motivation and satisfaction on destination loyalty: A structural model. *Tourism Management*, 26(1), 45-56.

[www.wikipedia.org](http://www.wikipedia.org)

[www.batamkota.go.id](http://www.batamkota.go.id)

[www.bps.go.id](http://www.bps.go.id)

[www.stb.gov.sg](http://www.stb.gov.sg)