

# UNIVERSITAS INTERNASIONAL BATAM

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*Faculty of Economics  
Management Study Program  
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## **PENERAPAN PRAKTEK SUMBER DAYA MANUSIA DAN PENGARUHNYA PADA KINERJA KARYAWAN PADA HOTEL BERBINTANG DI BATAM**

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### ***ABSTRACT***

*This study deals with improving the performance of employees of four-star hotels in Batam. Several independent variables were tested for influence and its relationship with performance as the dependent variable. When the decreasing number of occupancy in hotels requires high performance and dedication from employees so that the company can still compete and provide satisfaction to visitors.*

*This research was supplied by sending a questionnaire containing questions relating to the research variables on hotel employees in Batam. The results of responses to the questionnaire are then recapitulated for data testing. The results of the test data are presented in the form of a table and a picture following each explanation.*

*The results of the study prove that all hypotheses can be proven by the results of data tests using SPSS. The test results are expected to provide benefits for improving the performance of hotel employees and the advancement of tourism in Batam.*

*Keywords: training, compensation, work and family balance, performance appraisal and employee performance*