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THE INFLUENCE OF TRAINING TOWARDS EMPLOYEE
PERFORMANCE WITH EMPLOYEE ENGAGEMENT, MOTIVATION AND
JOB SATISFACTION AS MEDIATION AT ONLINE TRANSPORTATION
COMPANIES IN BATAM

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ABSTRACT

The purpose of this study was to determine the effect of training on employee performance with employee engagement, motivation and job satisfaction as a mediating variable in the online transportation company Gojek and Grab in Batam.

The sampling technique was non-probability sampling and the method used is purposive sampling. The samples were online motorcycle taxi drivers Go Ride and Grab Bike in Batam as many as 270 respondents who were processed by using Partial Least Square (PLS) 3.2.9.

The results show that training has significant positive effect on employee performance, employee engagement, motivation and job satisfaction. Employee engagement to employee performance, motivation to employee performance and job satisfaction to employee performance were without the mediating role. Training has significant positive effect on employee performance with employee engagement, motivation and job satisfaction as mediation.

Keywords: Training, Employee Engagement, Motivation, Job Satisfaction, Employee Performance, Online Transportation

