UNIVERSITAS INTERNASIONAL BATAM

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ANALYSIS OF THE EFFECT OF EMPLOYEE RETENTION IN 7 APARTMENT IN BATAM

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ABSTRACT

Employee turnover causes high costs for recruiting and training employees. Therefore, it is very important for a company to build a retention system by retaining core employees in a company in order to create success in the company organization.

This research was conducted by involving employees in 7 apartments in Batam city. Then, the data were processed using the Smart Patrial Least Squares method. This study consists of the intention to leave as an independent variable; mentor support, training and development, compansation, work-life. balance, organizational support as a dependent variable; and perceived career opportunity as mediation.

The results of this study are that perceived career opportunities have a significant positive relationship with intention to leave. Meanwhile, variable compensation, work life balance, mentor support, organization support, training and development have insignificant results on intention to leave.

Keywords: Intention to leave, Mentor Support, Perceived Career Opportunities, EmployeeRetention

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Ulfah Syarafina. Analisis Retensi Karyawan pada 7 Apartement di Kota Batam. UIB Repository©2020