

# UNIVERSITAS INTERNASIONAL BATAM

---

*Faculty Of Law  
Department of Law  
Odd Semester 2019/2020*

## ***LEGAL PROTECTION OF CONSUMERS SELLING CELLULAR PHONE AT FERRY INDO CELL STORE***

**RIKHA YULLINA SIAGIAN  
NPM: 1651087**

### ***ABSTRACT***

*When carrying out of final task of practical work taken the title is, LEGAL PROTECTION OF CONSUMERS SELLING CELULLAR PHONES FERRY INDO CELL. The purpose of doing this job Training Report writing is to find out and analyzed the events or legal problems that occur in carrying out of Job Tranning at the Indo Cell Ferry located in the Lucky Plaza Ruko Complex Blok G beside the Farmosa Hotel.*

*Indo Ferry Cell is one of the businesses engaged in electronics where the buyers buy in the form of mobile phones, Apple Time, Laptop, etc. Which selles new and used mobile phones that are still smooth and guaranted.*

*The author when working on this Job Tranning Report, uses analysis and design methods with research. Analysis in determining the problems that occur using research with direct surveys in the field at the time of the sale transaction takes place, and research methoed carried out with literature studies that are relevant to the problems the occur.*

*From the result of the analysis when carrying out the partical work report, it can be known that from the job tranning research it is better for businessess to provide 1 week warranty service for second hand phones and provide honest service by explanning the advantages and disadvatage of such a product to every consumer who whats to buy products from ferry indo cell.*

*Key words: Consumer Protection Of Law In Ferry Indo Cell*