

# UNIVERSITAS INTERNASIONAL BATAM

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*Faculty of Economic  
Toursim Study Program  
Odd Semester 2019/2020*

## ***SIMULATION OF ONLINE COMMUNICATION SYSTEMS IN ORDERING CORPORATE TICKETS IN FANTASTIK TRAVEL***

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### ***ABSTRACT***

*This practical work is one of the activities that intends to provide education and complex activities for students to implement ideas and thoughts on the problems faced by PT. Fantastik Buana Raya Tour & Travel related to corporate ticket booking systems which are felt to be less effective and provide convenience for controlling accounting in the recapitulation of receivables (Invoice). These practical activities are carried out during the period July to December 2019. The method used in the development of this implementation is qualitative with a focus on observation, interviews, and heritage studies.*

*In the implementation authors conducted observational activities to provide accurate information and data from several samples given to company employees and interviews related to obstacles faced by the company. The development of this online communication system was chosen because it was in accordance with the needs of the company and had a system that simple but inside there are procedures and stages through corporate ticket booking so as to provide convenience and reduce losses suffered by the company and employees and related colleagues.*

*This online communication simulation system was designed using social media applications Whatapps Group and Telegram Group. The author created a group conversation containing ticketing officers, finance from both parties, and the manager in charge. Reservation process. Furthermore, the order that has agreed with the offer given is informed in the telegram group to inform the booking code, the amount processed and the deadline for confirmation. And the final stage is making a receivable form (invoice). Among others: order request data from colleagues, confirmation reports, expense reports to accountants and accounts receivable forms (invoices).*

*Keywords: Online communication, bookings, reports, bookings, systems*