UNIVERSITAS INTERNATIONAL BATAM

Faculty of Economic Tourism Study Program Even Semester 2019/2020

ACTIVITY TRAINEE IN SECTION PASTRY AND BAKERY SWISS-BELHOTEL HARBOUR BAY BATAM

KRISYANA NPM: 1746010

ABSTRACT

Accommodation is the most appropriate choice for tourists when traveling. Accommodation which used by tourists can be a hotel. Hotel is an accommodation that provide service and facility for tourists. Hotel also present various of food and beverage to fulfill the tourist's needs. In the operational, hotel divided into some departments, one of them is pastry and bakery department. Pastry and bakery is one of the department that processes and provides products such as dessert. As long as the operational on going, hotel need a trainee to do the hotel job. This research is done to know how to make products, operational hours, and hotel's event. The method of research is qualitative descriptive method which is observe, interview, study of literature, and documentation.

Keywords: Hotel, Pastry and Bakery, Activity trainee

