CHAPTER III
COMPANY OVERVIEW

3.1 Company’s Profile

PT Bingas Manufacturing has been established since 1996, registered in Batam Island Indonesia (PMA) company under “Foreign Investment”. They set down in conveyancing a wide fields of gases; high purity gases, bulk liquid, industrial classification welding gases, particular mixture and many more. PT Bingas Manufacturing is standardized in ISO and attains certification of ISO 9001:2008 in September 2010. By receiving the ISO 9001:2008, thus has verified the excellence and assistance on the gases they have supplied.

Company’s data are listed below:

Company Name: PT Bingas Manufacturing
Established : Since 1996
Current Address : Hijrah Industrial Estate Block E1 No. 2, 3, 4, Batam Center, Batam, Indonesia
Telephone : (0778) 460298
Email : enquiry@bingasmfg.com / bryan@bingasmfg.com
Website : www.bingasmfg.com

Quality Objective

1. To improve level of customer satisfaction,
2. Prevent any incident of pollution (air, noise, land, water and road),
3. To prevent any Occupational Health and Safety (OHS) incident.
Quality Policy

“This organization is committed to produce quality and customer service excellence. We shall at all-time strive to continually improve our processes and services, and comply with all legal and other requirements. To deliver Total Customer Satisfaction through Our Product Quality Excellence making us the leading Partner of Choice.”

3.2 Organizational Structure

![Organizational Structure Diagram]

**Figure 1** Organizational Structure

3.3 Current System

PT Bingas Manufacturing implements a Java Desktop Application which is designed and made by third-party organization. The system is running in its own local server and can only be accessed by users when connect to company’s network through several authentications. All transactions such as managing assets, refilling items, delivery to customers, empty items that return from customers, maintenance of items, etc are being inputted by admins using computers that has been installed with the application after employees have submitted paper-based form to the admins. Thus, PT Bingas...
Manufacturing needs a mobility application which enables the organization to optimizing human resources and accelerate data entries to the server.