

DAFTAR PUSTAKA

- Agung, I. G., Prabasari, M., Kadek, L., Martini, B., & Suardika, N. (2018). *The Effect of Communication and Employee Engagement on Organizational Citizenship Behavior and Employee Performance PT PLN in Bali Distribution of Bali*. 9, 21014–21025.
- Ahmed, M., & Dajani, Z. (2015). The Impact of Employee Engagement on Job Performance and Organizational Commitment in the Egyptian Banking Sector. 3(5), 138–147. <https://doi.org/10.12691/jbms-3-5-1>
- Ahmed (2012). *Exploration of Predictors of Organizational Citizenship Behavior and link to Employee Engagement in Arab Saudi* <https://doi.org/10.1108/13287261311322602>
- Ahmad, Ben Mrad, S., & O'Leary, B (2014). *The Relationship between Employee Performance , Organizational Citizenship Behavior , and Counterproductive Work Behavior*. 4(2), 46–56. <https://doi.org/10.5430/ijba.v4n2p46>
- Alfes, K., Shantz, A. D., Truss, C., & Soane, E.C. (2013). *The Link between Organizational Citizenship behavior and Human Resource Management Practices on Employee Engagement as a intervening variable*.
- Aladenusi, Joshi, M., & Jadiva, N. (2014). *Counterproductive Behavior and Job Performance among secondary school teachers: School Climate as a Mediator* 9, 21014–21025.
- Ariani, D. W. (2013). *The Relationship between Employee Engagement , Organizational Citizenship Behavior , and Counterproductive Work Behavior*. 4(2), 46–56. <https://doi.org/10.5430/ijba.v4n2p46>
- Bagyo, P. Y. (2018). *The Effect of Counterproductive Work Behavior (CWB) And Organizational Citizenship Behavior (OCB) on Employee Performance With Employee Engagement As Intervening Variable*. 20(2), 83–89. <https://doi.org/10.9790/487X-2002048389>
- Bedarkar, M., & Pandita, D. (2014). A study on the drivers of employee engagement impacting employee performance. *Procedia - Social and Behavioral Sciences*, 133, 106–115. <https://doi.org/10.1016/j.sbspro.2014.04.174>
- Bhavesh. & Zake,. J. (2016). The Mediating Role of Employee Engagement between the relationship of Distibutive Justice and Organizational Cltizenship Behavior., 2(11),494-500.

Chelagat, L. J., Box, P. O., & Kiprop, P. (2015). *Effect of Organizational Citizenship Behavior on Employee Performance in Banking Sector, Kenya*. 5(4), 55–61.

Chand, & Djavi, Z (2014). *Management & Business Excellence Effects of organization citizenship behaviour on quality performance in workplace*

Devonish, D. (2012). *The effect of workplace bullying, Work Related Depression as a meditation on Task Performance*. <https://doi.org/10.1108/ER-01-2013-0004>

Eldor & Harpaz (2016). *A process model of Extra Role Performance Behaviors on Employee Engagement in Company, Israel*. 235(May 2015), 213–235. <https://doi.org/10.1002/job>

Eeman, T. Z. (2016). Impact of organizational Citizenship behavior on Job Performance in India Health Care Industries. 2(1), 14–32.

Guan, X., Frenkel, S., Guan, X., & Frenkel, S. (2018). Performance How HR practice , work engagement and job crafting performance. <https://doi.org/10.1108/CMS-11-2017-0328>

Gupta, M., Acharya, A., & Gupta, R. (2015). *Impact of Work Engagement on Performance in Indian Higher Education System*. 7(3), 192–201. <https://doi.org/10.5539/res.v7n3p192>

Hanzaee, K. H., & Mirvaisi, M. (2013). *Management Science Letters*. 3, 1395–1402. <https://doi.org/10.5267/j.msl.2013.04.010>

Hanzaee, K. H., & Mirvaisi, M. (2013). *A survey on Impact of Emotional Organizational Citizenship Behaviors and Job Satisfaction in Employee Performance in Iranian Hotel industry* 3, 1395–1402.

Harwiki & Mirvaisi, M. (2015). The impact of Servant Leadership on Organization Culture, Organizational Commitment, Organizational Citizenship Behavior, and Employee Performance in women Cooperatives. 3, 1395–1402. <https://doi.org/10.5267/j.msl.2013.04.010>

Hidayah, S. (2018). *Role of Organizational Citizenship of Justice and Job Satisfaction on Employee Performance*. 9(36), 170–178.

Kasimu & Zavi, L. M. (2013). *Training, Employee Engagement and Employee Performance: Evidence from Makerete University, kampala. Uganda Health Sector*, 22, 131–140.

Kambiz., & Mirvaisi, M. (2013). *Management Science Letters*. 3, 1395–1402. <https://doi.org/10.5267/j.msl.2013.04.010>

Lebrón, M., Tabak, F., Shkoler, O., Rabenu, E., & Lebrón, M. (2018). Counterproductive Work Behaviors toward Organization and Leader-Member Exchange: The Mediating Roles of Emotional Exhaustion and Work Engagement Counterproductive Work Behaviors toward Organization and Leader-Member Exchange: The Mediating Roles of Emotional Exhaustion and Work Engagement. *Organization Management Journal*, 00(00), 1–15. <https://doi.org/10.1080/15416518.2018.1528857>

Li, X., Sanders, K., & Frenkel, S. (2012). International Journal of Hospitality Management *How Leader Member Exchange, Job Performance on Work Engagement as a Mediation in Chinese luxury hotel*, 31(4), 1059–1066. <https://doi.org/10.1016/j.ijhm.2012.01.002>

Linda Koopmans. & Marfa, J. (2014). The role of counterproductive work behavior in efficient management. *African Journal of Business Management* 15(1), 97–116. <https://doi.org/10.1108/13287261311322602>

Mafini, C., Africa, S., Mafini, C., Blvd, P., Africa, S., & Attribution, C. (2014). *Investigating antecedent factors to Job Performance: Contemporary evidence from government supply management professionals*.1–11. <https://doi.org/10.4102/ac.v15i1.287>

Madhura& Ikhwan, K. (2014). *IA study on the Drivers of Employee Engagement impacting Employee Performance* 30 (7), 1033–1011.

Nawaz, & zavir, k. (2014). International Journal of Hospitality Management job performance. *International Journal of Hospitality Management*, 35 (6), 1059–1066.

Novliadi. (2016). International Journal of Management;Organizational Citizenship Behavior on job performance. , 34 (3), 1052–1063.

Organ, Kaufmann, H. R., & Rabino, S. (2018). Relationship beetwen the facets of employee performance and organizational citizenship behavior. *The Journal of Faculty of Economics and Administrative Science*. Y.2013, Vol. 18, No.1, pp.243-269

Paskin & Kim, J. (2014). *Learning organization and counterproductive work behavior The mediating effect of work engagement*. 38(1), 75–94. <https://doi.org/10.1108/EJTD-04-2013-0040>

Rosemary, P. (2017). *A correlate of Counterproductive Work behavior on Employee Participation in Decision Making*. 7(7), 934–948. <https://doi.org/10.6007/IJARBSS/v7-i7/3179>

Rosdiati, ida. (2018). *The impact of Counterproductive Behavior on Employee Engagement*. <https://doi.org/10.17576/2018-52-03>

Rizwa., Yadav, R., & Choudhary, V. (2014). Analyzing the impact of Employee Engagement and Employee Performance in banking adoption: A study of Indian Bank. *International Journal of Bank Marketing*, 37(1), 323–339.

Ruky. (2012). *The impact of Counterproductive Work behavior on Employee Engagement in Japan bank*. <https://doi.org/10.6007/IJARBSS/v7-i7/3179>

Saeed, A., & Author, C. (2015). *The impact of Work Behavior on Employee Performance in Wuhan, China*. 3(1), 475–484.

Schaufeli. (2013). A study on Employee Engagement Models for sustainability of Organization. (44), 2319-5479

Sedarmayati. (2016). Impact of Leadership style on Employee Performance in an organization, 1-28. <https://doi.org/10.1037/t09115-000>

Shantz, A., Alfes, K., Truss, C., & Shantz, A. (2015). The role of employee engagement in the relationship between job design and task performance , citizenship & deviant behaviours.

Shimazu, A., & Schaufeli, W. B. (2009). *Is Workaholism Good or Bad for Employee Well-being? The Distinctiveness of Workaholism and Work Engagement among Japanese*. 495–502.

Shimazu, A., Schaufeli, W. B., Kubota, K., & Kawakami, N. (2012). *Do Workaholism and Work Engagement Predict Employee Well-being and Performance in Opposite Directions ?* 316–321.

Uddin., & Mirvaisi, M. (2018). *Management Science of Behavior*. 3, 1395–1402. <https://doi.org/10.5267/j.msl.2013.04.010>

Vathsala & State, O. (2014). *The Effect of Organizational Citizenship Behavior and Employee Engagement as a Mediation on Quality Performance*. 5(8), 198–204.

Wickramasinghe, V., & Perera, S. (n.d.). *Total Quality Management & Business Excellence Effects of perceived organisation support , employee engagement and organisation citizenship behaviour on quality performance*. January 2015, 37–41. <https://doi.org/10.1080/14783363.2012.728855>

Yongxing, G., Hongfei, D., Baoguo, X., & Lei, M. (2017). *Work Engagement towards Objective Task Performance in telecommunications company in southern china* 33, 708–713.

www.ojk.go.id
www.tribunsolo.com
www.wartaekonomi.com

