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ANALYSIS OF THE INFLUENCE OF CONSUMER BEHAVIOR, CONSUMER ATTITUDE, OVERCONFIDENCE AND FINANCIAL TOWARDS THE DECISION MAKING IN PROPERTIES PURCHASING FOR MIDDLE-CLASS IN BATAM CITY

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ABSTRACT

The purpose of this study is to investigate the influence on consumer behavior, consumer attitude, overconfidence and financial towards the decision making in properties purchasing for middle-class in Batam City.

The object of research is the middle-class community in Batam City. The total of questioner amount that been distributed is 290 responses. This research method used a purposive sampling approach. The analysis result was implemented by using SmartPLS version 3.2.

The results of this study indicate that consumer behavior, consumer attitude, overconfidence and financial variables towards the decision making in purchasing properties for the middle-class have significant positive. Therefore, consumer behavior, consumer attitude, overconfidence and financial influence consumers in purchasing middle-class properties in Batam City.

Keywords: Decision Making

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