

UNIVERSITAS INTERNASIONAL BATAM

Faculty of Economics
Management Departments

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**ANALYSIS OF EFFECT OF MEDIATION LEADER MEMBER
EXCHANGE ON EMOTIONAL INTELLIGENCE, JOB SATISFACTION
AND TURNOVER INTENTION OF EMPLOYEES SHIPYARD IN
BATAM CITY**

Sekarsari

NPM :1641152

ABSTRACT

This research aimed to identify the analysis of the mediation effects of leader-member exchange on emotional intelligence, job satisfaction and shipyard employee inventory turnover in Batam city.

This research conducted by performing a survey method through the distribution of questionnaires to 280 respondents from five shipyard companies in Batam city. After distributing the collected questionnaire, 261 questionnaires were filled in completely so that the authors could test the data using the Partial Least Square (PLS) application program. From the results of data processing, it is identified that there is relationship between all the variables studied.

From the results of the conducted research, Shipyard company management needs to pay greater attention to the variables that have been studied because all the variables are very closely related to employee performance with the intention of the company wants to increase its employees; it must be further improved and expanded.

Keywords: *Emotional Intelligence, Exchange Member Leader, Job satisfaction and Turnover inventory.*