

*Undergraduate Final Project  
Science of Law Department  
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**JURIDICAL ANALYSIS REGULATION OF THE MINISTER OF  
TRANSPORTATION RI ON NUMBER 118 OF 2018  
CONCERNING THE OPERATION OF SPECIAL  
RENT TRANSPORT ON ONLINE TAXIS IN A  
LAW PERSPECTIVE ON CONSUMER  
PROTECTION IN BATAM CITY**

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***Abstract***

*The author conducts this research aims to determine the effectiveness of the Minister of Transportation Regulation No. 118 of 2018 concerning the Implementation of Special Rent Transportation in online taxis in the city of Batam, and to determine the relationship of the Minister of Transportation Regulation with Consumer Protection Law.*

*In writing this thesis report, this research is a descriptive study, primary data obtained from interviews with Batam City Transportation Department employees, secondary data is secondary legal material that includes laws and regulations, books and other research results relating to the problem this. The data collection technique is done by interview technique. After the data is collected, it is analyzed qualitatively*

*Based on the analysis that has been done, it can be concluded that Minister of Transportation Regulation Number 118 Year 2018 Concerning the Implementation of Special Lease Transportation is not yet fully effective, what is currently effective is only the supervisory function in terms of the licenses of special rental transport companies, whereas in the case of operating permits, quota, and legal protection are still not effective because of the large number of online taxi fleets that were in operation before the regulation was enacted, and the lack of supervision conducted by the Batam City Transportation Agency. On the other hand, many people do not know the newly enacted regulation due to the lack of socialization from government institutions.*

**Keywords:** *Minister of Transportation, Taxis Online, Consumer Protection, Operating Permit, Supervision.*