

**UNIVERSITAS INTERNASIONAL BATAM**

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Bachelor Thesis  
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**FACTORS THAT AFFECT ORGANIZATIONAL PERFORMANCE OF  
GOVERNMENT AGENCIES IN BATAM CITY**

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**ABSTRACT**

Human resources is the most important supporting factor that becomes the key to success in an organization, but over time it later runs of the human resources in an organization will experience changes directly on the application of the pattern of its employee performance. For it is need for an active role of leaders and employees in work together embodies organizational performance that has integrity for the company

Leadership style, quality of human resources, Work Discipline and training are considered capable of fostering organizational performance that should be able to continue to be developed by the company. Research developed with the poring over sample on a work unit with a population most employees in the Environment Agency Granted Batam using a questionnaire with 33 rounds of questions that represent indicators of each variable in the study.

The process of data processing used to use SPSS program based on the results of the 170 respondents answers in the work unit wrote as a place to research and find the results that the style of leadership, quality of human resources, work discipline and training has a significant influence positive on performance in organizations

Keywords: leadership styles, quality of human resources, Work discipline, training, organizational performance