

*Undergraduate Final Project  
Science of Law Study Program  
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**IMPLEMENTATION OF BUSINESS LICENSES SUBMISSION PROCESS  
FOR LIMITED LIABILITY COMPANY THROUGH ONLINE  
SINGLE SUBMISSION SYSTEM IN BATAM CITY**

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*Abstract*

*Successing in the investment environment to attract investors to invest capital, both domestic and foreign investment requires good governance and legal certainty in business licensing. The Government of the Republic of Indonesia in order to create a more conducive and efficient business licensing system has launched the Online Single Submission system (hereinafter referred to as OSS) in accordance with Government Regulation Number 24 of 2018 concerning Business Licensing Services Integrated Electronic. Through this thesis, the researcher aims to analyze and describe the implementation, problems, and obstacles that occur in the process of applying for business licenses submission process for Limited Liability Companies through the OSS system in Batam City.*

*Researchers in conducting this research use empirical legal research, namely field research, which is a legal research method that seeks to see the law in terms that are real or can be seen to see, examining how the law works in society. Researchers conduct observations in the field and interview respondents / users and resource persons to serve as primary data. Secondary data which is the material obtained from the literature study is divided into primary legal materials, secondary legal materials, and tertiary legal materials.*

*The results of the research obtained by the researcher are that the OSS system was launched which actually provides a paradigm shift or community frame of mind, which so far investors must prepare in advance the new requirements that can process business permits. The system will be effectively implemented if it has been integrated with various business licenses between Ministries and departments, especially the constraints regarding permits that are not directly effective.*

**Keywords:** *limited liability company, business licensing, investment, OSS system, implementation.*