

DAFTAR PUSTAKA

Badawy, T. A. El, Trujillo-Reyes, J. C., & Magdy, M. M. (2017). The Demographics' Effects on Organizational Culture, Organizational Citizenship Behavior and Job Satisfaction: Evidence from Egypt and Mexico. *Business and Management Research*, 6(1), 28.

<https://doi.org/10.5430/bmr.v6n1p28>

Basirudin, N. B., Basiruddin, R., Mokhber, M., Rasid, S. Z. A., & Zamil, N. A. M. (2016). Organizational Citizenship Behaviour in Public Sector : Does Job Satisfaction Play a Role. *International Journal of Economics and Financial Issues*, 6(2014), 376–381.

Chan, S. H. J., & Lai, H. Y. I. (2017). Understanding The Link Between Communication Satisfaction, Perceived Justice And Organizational Citizenship Behavior. *Journal of Business Research*, 70, 214–223. <https://doi.org/10.1016/j.jbusres.2016.08.017>

Fareed, R., Hassan, W., & Hayat, K. (2016). Linking Organizational Justice to Organizational Citizenship Behavior Mediated by Trust.pdf. *Intertional Journal of Research in IT and Management (IJRIM)*, 6(11), 83–95.

Khajehpour, N., Baharlou, M., Montakhab-yeganeh, M., & Hashemei, S. (2016). The mediating role of psychological empowerment and organizational justice in the relationship of servant leadership with job satisfaction , organizational citizenship behavior and organizational commitment. *Int J Behav Sci.*, 10(3), 99–105.

Makhdoom, H.-R., Anjum, A., Sabir, H. M., & Khaliq, T. (2016). Impact of Organization Trust, Organization Justice and Job Satisfaction on

Organization Citizenship Behavior: A study in Banking Sector of Pakistan. *International Journal of Academic Research in Business and Social*

Sciences, 6(12), 630–643. <https://doi.org/10.6007/IJARBS/v6-i12/2525>

Musringudin., & Karnati, N. (2017). The Effect Of Organizational Justice, Job Satisfaction, And Organizational Commitment on Organizational Citizenship Behavior (OCB) Of The Principles. *Indonesian Journal of Educational Review*, 4(2), 155–165.

Partono Prasetyo, A., Yuniarsih, T., & Ahman, E. (2017). Job Satisfaction, Organizational Commitment, and Organizational Citizenship Behaviour in State-owned Banking. *Universal Journal of Management*, 5(1), 32–38. <https://doi.org/10.13189/ujm.2017.050104>

Prasetyo, A. P., Yuniarsih, T., & Ahman, E. (2017). Perceived Work-Life Interface and Organizational Citizenship Behavior: Are Job Satisfaction and Organizational Commitment Mediates the Relations? (Study on Star Hotels Employees in Indonesia). *International Journal of Human Resource Studies*, 7(2), 122. <https://doi.org/10.5296/ijhrs.v7i2.11099>

Ranasinghe, (2016). The Relationship between Job Satisfaction and the OCB in Fabric Manufacturing Industry in Sri Lanka. *Imperial Journal of Interdisciplinary Research (IJIR)*, 2(12), 898–904.

Rezaiean, A., Givi, M. E., Givi, H. E., & Nasrabadi, M. B. (2010). The Relationship between Organizational Justice and Organizational Citizenship Behaviors: The Mediating Role of Organizational Commitment, Satisfaction and Trust. *Research Journal of Business Management*, 4(2), 112–120. <https://doi.org/10.3923/rjbm.2010.112.120>

Sjahrudin, H., & Sudiro, A. A. (2013). Organizational justice, organizational commitment and trust in manager as predictor of organizational citizenship behavior. *Interdisciplinary Journal of Contemporary Research in Business*, 4(12), 133–142.

Asif, M., Nisar, Q. A., Faisal, H. M., & Khalid, H. (2017). Does Corporate Social Responsibility influence the Organizational Citizenship Behavior and Organizational Commitment ? Mediating Role of Organizational Trust & Organizational Justice Abstract : Introduction :, 4.

Tharikh, S. M., Ying, C. Y., Mohamed Saad, Z., & Sukumaran, K. a/p. (2016). Managing Job Attitudes: The Roles of Job Satisfaction and Organizational Commitment on Organizational Citizenship Behaviors. *Procedia Economics and Finance*, 35(October 2015), 604–611.
[https://doi.org/10.1016/S2212-5671\(16\)00074-5](https://doi.org/10.1016/S2212-5671(16)00074-5)

Zeinabadi, H., & Salehi, K. (2011). Role of procedural justice, trust, job satisfaction, and organizational commitment in organizational citizenship behavior (OCB) of teachers: Proposing a modified social exchange model. *Procedia - Social and Behavioral Sciences*, 29(August 2014), 1472–1481.
<https://doi.org/10.1016/j.sbspro.2011.11.387>

Seers, A. (1989). Team-Member Exchange Quality: A New Construct for Role-Making Research. *Organizational Behavior and Human Decision Processes*, 43(1), 118-135.

Liden, R. C., Wayne, S. J. & Sparrowe, R. T. (2000). An Examination of the Mediating Role of Psychological Empowerment on the Relations Between

the Job, Interpersonal Relationships, and Work Outcomes. *J Appl Psychol*, 85(3), 407-416

Seers, A., Petty, M. M. & Cashman, J. F. (1995). Team-Member Exchange Under Team and Traditional Management. *A Naturally Occurring Quasi-Experiment*, 20(1)

Scott, S. G. & Bruce, R. A. (1994). Determinants of Innovative Behavior: A Path Model of Individual Innovation in the Workplace. *ACAD MANAGE J*, 37(3), 580-607.

Triyanto, A. & Santosa, T. E. C. (2009). Organizational Citizenship Behavior (OCB) dan Pengaruhnya Terhadap Keinginan Keluar dan Kepuasan Kerja Karyawan. *Jurnal Manajemen*, 7(4), 1-13.

Organ, D. W., Podsakoff, P. M. & MacKenzie, S. B. (2006). Organizational Citizenship Behavior: Its Nature, Antecedents, and Consequences. *SAGE Pub Inc*.

Zellars, K. L. & Tepper, B. J. (2003). Beyond Social Exchange: New Directions for Organizational Citizenship Behavior Theory and Research. *Research in Personnel and Human Resource Management*, 22, 395-424.

Spitzmuller, M. & Dyne, L. V. (2013). Proactive and Reactive Helping: Contrasting the Positive Consequences of Different Form of Helpings. *J Organiz Behav*, 34, 560-580.

Indriantoro, N. & Supomo, B. (2013). *Metodologi Penelitian Bisnis Untuk Akuntansi & Manajemen Edisi 1*. Yogyakarta: BPFE Yogyakarta.

Fornell, C. & Larcker, D. F. (1981). Structural Equation Model with Unobservable Variabels and Measurement Error: Algebra and Statistics.

Journal of Marketing Research, 382-388.

Ghozali, I. (2011). Aplikasi Analisis Multivariate dengan Program IBM SPSS 19 Edisi V. Semarang: Badan Penerbit Universitas Diponegoro.

Ghozali, I. & Latan, H. (2012). *Partial Least Squares: Konsep, Teknik, dan Aplikasi SmartPLS 2.0 M3*. Semarang: Badan Penerbit Universitas Diponegoro.

Hair, J. F. (2010). *Multivariate Data Analysis. A Global Perspective*. 7th Edition. Upper Saddle River: Prentice Hall.

Hair, J. F., Ringle, C. M. & Sarstedt, M. (2011). PLS-SEM: Indeed a Silver Bullet, 19(2), 139-151.

Juneman. (2013). Common Method Variance & Bias dalam Penelitian Psikologis. *Jurnal Pengukuran Psikologi dan Pendidikan Indonesia*, 2(5), 364-381.

<http://mice-contact.com/definition-of-mice.html>

<http://jenishotel.info/klasifikasi-hotel-berdasarkan-bintang>

<https://kepri.bps.go.id/>